

Response to the Queries

Query	Response
<p>1.Storage – 2 x Enterprise SAS 4TB - What is the required HDD type? (Ex: 7.2k NLSAS or 10k SAS). The SAS 10k max available capacity is 2.4TB.</p> <p>2.Assumed mentioned capacities are per drive capacity. Please confirm. SAS 4TB / SSD 2.5TB / SAS/SATA/SSD 8TB</p>	<p>1.Minimum 8TB (SAS 7.2K rpm or above)</p> <p>2.Per drive capacity</p>
<p>3.Which Servers are connected to SAN from Server Type 01 & 02?</p> <p>Please mentioned required connectivity media for SAN connectivity? (ex: FC 16GB / 10GB ISCSI /12GB SAS)</p>	<p>3.Server Type 01</p> <p>4.Choice of vendor</p>
<p>Re: Lot 3 and 4 (Desktop Computer System, Laptop, Tablet and Video Conference system and Printers).</p> <p>1. Since items in the Lot 3 and 4 requires Manufacturer Authorization Letters from multiple vendors. It will be very difficult for the suppliers to acquire Multiple Manufacturer Authorization Letters from different vendors. Hence, Please remove Manufacturer Authorization Letter’s requirement from Lot 3 and Lot 4.</p>	<p>1.Manufacturer Authorization is required for Lot 1, 2 and 4.</p>
<p>1.LOT 01 – Clarifications</p> <p>All items require installation and commissioning. Please specify the location where the equipment needs to be installed and commissioned.</p> <p>2.Item Number 2 (Server Type-02) requirement for 2 x Enterprise SSD 2.5TB is not an industry standard SSD drive capacity. Industry standard SSD drive capacities include 400GB, 800GB, 960GB, 1.6TB, 1.92TB, 3.2TB, 3.84TB, etc. Please specify the correct SSD drive capacity required.</p> <p>3.Item Number 2 (Server Type-02) requirement for Network includes 2x40GBe. Does the installation location (Ministry of Health) have uplink switches capable of for 40Gbe connectivity? If not, is this connectivity option really needed?</p> <p>General – Clarification</p> <p>1.The Post qualification Requirements (ITB 37.1) in page 44 as highlighted below is contradictory.</p> <p>2. The Latest Delivery Date (90 days from the contract signing) requirement in List of Goods and Delivery Schedule is not</p>	<p>1.Items will be installed in Male’ (all items will not be installed in Roashanee Building). Where any item is installed in an Island, vendor is expected to provide remote support in commissioning.</p> <p>2.Any capacity 2.5GB or above is acceptable as provided in the minimum specifications.</p> <p>3.Servers with matching or higher specifications included in server Type 2 are required.</p> <p>1.Separate Post qualification requirement is given for “If Bidder is the manufacturer” and “If Bidder is not the manufacturer”.</p> <p>2.For this contract The Latest Delivery Date is 90 days from the contract signing.</p>



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<p>possible for most of the items in all LOTs given the current global market situation with critical materials like chips and raw material shortage. Current delivery dates exceed over 120 days for most the items. Please allow for more realistic delivery dates considering the current market situation.</p>	
<p>1.Regarding BID (IUL)13-K/13/2022/380, if Manufacture's Authorization is mandatory only two parties can submit the BID. is there any possibility that we can submit the BID let us know. Waiting for your reply at the earliest.</p>	<p>1.Manufacture's Authorization is only needed for Lot 1, 2 and 4.</p>
<p>1.In addition to below clarifications, I would like to verify the power of attorney full fills requirements mentioned on ITB 11.1 (j), f. Power of Attorney to confirm authorization of the signatory of the Bid to commit the Bidder, in accordance with ITT Clause 20.2.</p> <p>Technical Clarifications regard to LOT 03:-</p> <p>Desktops –</p> <p>1.Processor: Customer is asking for a 12 th Gen Processor with a 3.00Ghz Clock and 4.4Ghz Max Turbo, however the processors available are with 2.5Ghz Clock Speed and 4.4Ghz Turbo Frequency or with 3.0Ghz Clock Speed and 4.60Ghz Turbo Frequency. Both processors come with a better cache memory of 18 MB Smart Cache, so I would appreciate it if you could confirm which processor the customer will accept.</p> <p>2. Memory: The customer requests a 16GB memory (8GB x 2 dims); this will utilize both memory dims in the PC and will not have room for more expansion. Therefore, if quoted with a single 16GB dim, will the customer accept it? please check with the customer and confirm on the same.</p> <p>3. Form Factor: PC Form Factor is not mentioned in the Required specification. Generally, PC Manufactures have two form factors on PCs, 1. Small Form Factor and 2. Tower Form Factor. A small form factor computer is a computer designed specifically to take up a minimal amount of space but still achieve high functionality, the same as a tower form factor PC. Therefore, please advise if the small form factor PCs will be accepted if quoted for this tender, as no form factor is mentioned in the required specification.</p> <p>Notebook –</p> <p>1.Processor: The customer is asking for a 12th Gen i5 processor with a 1.6 GHz clock and 6 MB of cache. However, on the notebooks, the 12th Gen i5 Processors start with a 1.3 GHz P-Core Clock Speed, a 4.4 GHz P-Core Max Frequency, and 12 MB Cache. Hence, we would appreciate it if the customer could accept this processor on their notebooks.</p> <p>Tablets –</p>	<p>1.Please follow the instruction given in the ITB 11.1 (j), f.</p> <p>1.If the processor included in the items meet the minimum specification or better than the minimum specification (generation, base frequency, smart cache) all items are accepted.</p> <p>2.Minimum of 16Gb memory (8GB x 2 dim) are required as in the specification.</p> <p>3.Small form factor and tower form factor towers are accepted. However micro and mini formfactors are not accepted.</p> <p>1.The processor must meet the minimum requirement (processor generation, base frequency, smart cache).</p>



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1.Customer is asking for Wi-Fi 6, Kindly check if this is a must as most of the Tablet supports up to Wi-Fi 5 (801.11AC) and Only Few Tabs in the Market are available with Wi-Fi 6 (802.11AX). Incase if this is a must, we can offer a model with Wi-Fi 6. However, if this considered as a minor deviation, we could offer a lower priced tablet. (it's the same with other major manufactures too, hence, better get this too clarified).

Technical Clarifications regard to LOT 04: -

Multi-function Printer: -

1.Printing Method: - Monochrome Laser Printing or Color Laser Printing

Three in one small printer: -

2.Printing Method: - Monochrome Laser Printing or Color Laser Printing

Other Clarifications

Post Qualification Requirement (B) If Bidder is not the manufacturer. If a Bidder is not a manufacturer, but is offering the Goods on behalf of the Manufacturer under Manufacturer's Authorization Form (Section IV, Bidding Forms) or any document Manufacturer provided to the bidder to distribute the goods on behalf of the manufacturer and the Bidder shall demonstrate that it has successfully completed at least 02 contracts of similar goods each with a value of at least 500,000.00MVR for lot 1, 200,000.00MVR for lot 2, 250,000.00MVR for lot 3 and 150,000.00MVR for lot 4 in the past 05 years

1.Do we have to demonstrate successfully completed contracts of similar goods for each lot separately?

2.For LOT 03, I would like to know will you be accepting work completion letter received for supply of printers as similar nature goods?

3.Can we submit a purchase order to demonstrate we have successfully completed similar nature contracts?

4.If we are taking part in two lots of the bid, do we have to submit all related documents for each lot separately sealed or all related documents for LOT 03 & 04 together as one sealed document set?

5.ITB 20.1: - In addition to the original of the bid, the number of copies is: 1 authentic hard copy (stamped):- In here stamp referred as label the bid document as COPY?

1.Wi-Fi 6 must be available in the items as included in the specifications.

1. Monochrome laser printing.

2. Monochrome laser printing.

1.Yes.

2.No.

3.No.

4.All related documents for LOT 03 & 04 together as one sealed document set.

5.Please refer to ITB 20.

6.No. Only the front page.



<p>6.Do we have to stamp COPY on every page of the bid document?</p> <p>7.On the original bid document, Do we have to stamp ORIGINAL on every page of the bid document?</p> <p>ITB 11.1 (j) (b) Manufacturer's authorization according to the Section IV: Manufacturer's authorization form signed by Manufacturer or any document Manufacturer provided to the bidder to distribute the goods on behalf of the manufacturer if the Bidder does not manufacture or produce the Goods it offers to supply</p> <p>(c) Manufacturer's authorized aftersales service provider to the region (Maldives) if the Bidder does not manufacture or produce the Goods it offers to supply</p> <p>8. For LOT 04, Could you confirm the attached document (Canon Letter of Confirmation) is sufficient enough to full fill the requirements mentioned on ITB 11.1 (j) b & c?</p>	<p>7.No. Only the front page.</p> <p>8.Please follow the instruction as mentioned on ITB 11.1 (j).</p>
<p>1.LOT: 04 – Item: 01 - Multifunctional printer. Please specify the type of printer technology required. For example, Inkjet, laser printer, etc.</p> <p>2.LOT: 04 – Item: 02 – Three in one small printer a. Please specify the type of printer technology required. For example, Inkjet, laser printer, etc.</p>	<p>1.Laser printing</p> <p>2.Laser printing</p>
<p>1.SAN Storage (Type-1 and Type-2) Does it require each Protocol 8 Ports per Controller? FC x 8 and iSCSI x 8</p> <p>2.Server (Type-1) Details of HBA Card for Server Type-1 (Storage Connectivity- FC or iSCSI) if Required.</p> <p>3.With reference to the schedule of technical requirements we have noticed that the storage specifications directly align with the MSA 2060 datasheet. In the RFP storage capacity pool is dictated as 1 PB each! Which is extremely high, kindly clarify whether the required storage capacity is as mentioned under the “installed & configured storage capacity” component?</p> <p>4.Firewall throughput is based on a particular model of FortiGate 200F, could you share the rough user count, application requirements and the number of uplinks and ISP links to be connected to the firewall, we can size an accurate appliance for this solution with a singular management console with switches.</p>	<p>1.Not required. Can include only the protocol used to connect the servers.</p> <p>2.Server connectivity required (with connectivity choice of vendor) meeting the minimum communication speed included.</p> <p>3.Storage capacity is required as mentioned in the specification.</p> <p>4.Up to 3000 users from the Lan side. Please note there will be DMZ network with high usage applications used across Maldives, hosted within the servers in the zone. Minimum 2 uplinks.</p>



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