

**Format for Mid the Term Evaluation of the Achievement of Sector Outcomes of the Strategic Action
Plan (2009 – 2013) of the Government of Maldives**

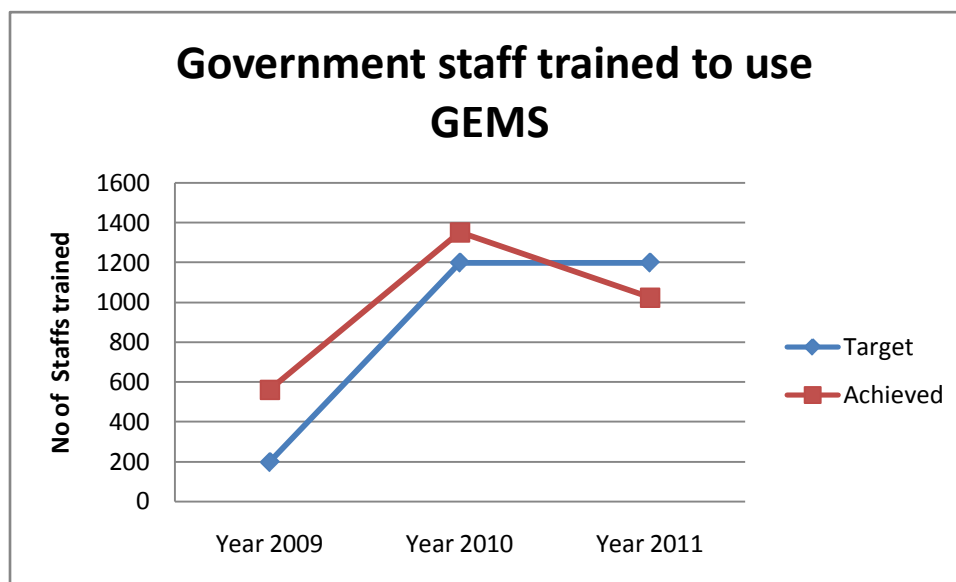
(Pls. state the name of the Sector) **Sector**

1.0 Sector Overall Progress (500 words)

{A description of the extent to which the Sector Outcomes as specified in the policy goals were realized in the period under review}

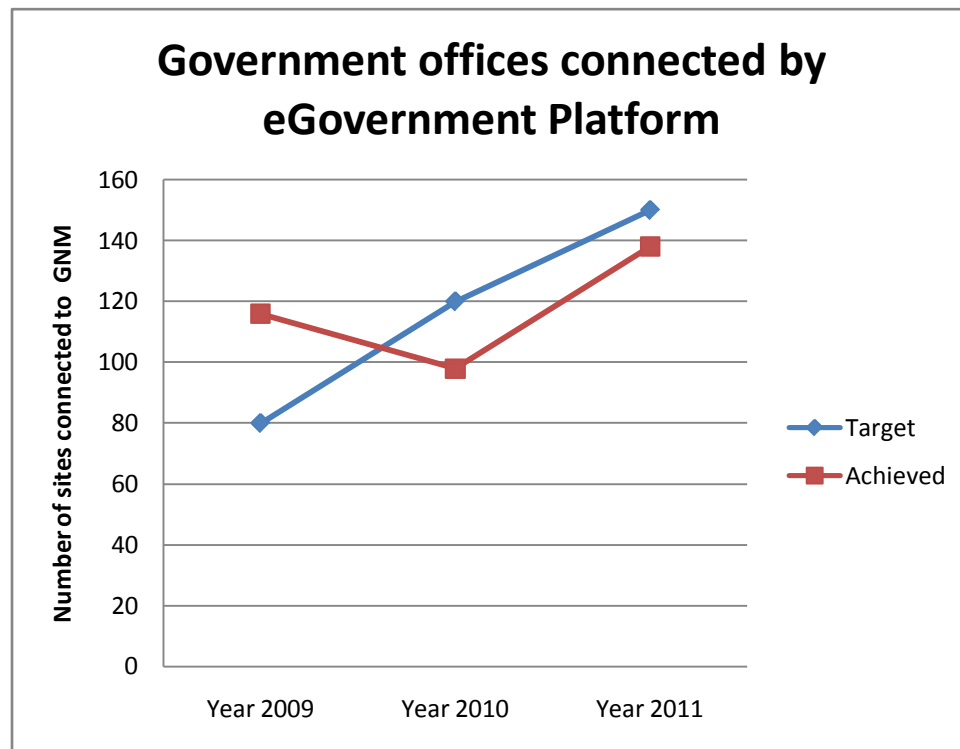
To take advantage of Information Communication Technology (ICT) in its pursuit of making government work more efficient, transparent, and accountable, by enhancing government service delivery by networking government agencies and providing public services electronically the following goals were realized and objectives achieved during the period of January 2009 – June 2011. **(Figures of 2011 will be updated at the end of year)**

1. Government staff trained in the use of IT and the delivery of e-Government services (P5S3)

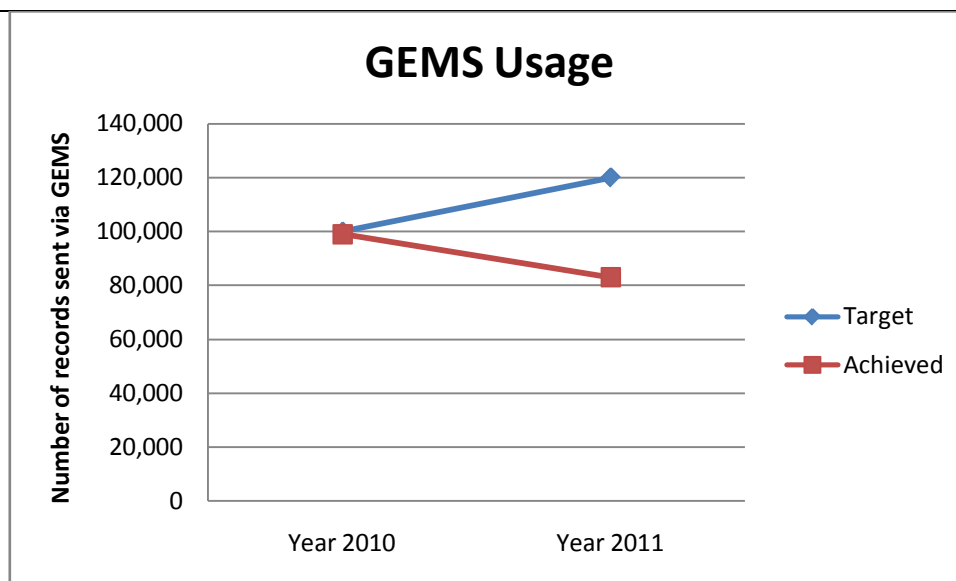


- December 2009, 562 government officials from various government organization trained to use Government e-letter Management System (the training includes administrator training and User training)
- December 2010, 1353 government officials from various government organization trained to use Government e-letter Management System (the training includes, administrator training, user training and section head training)
- June 2011, 1026 government officials from various government organization trained to use Government e-letter Management System (the training includes, administrator training, user training and section head training)

2. To Introduce e-governance and establish computerized network to connect government offices the following objectives have been achieved

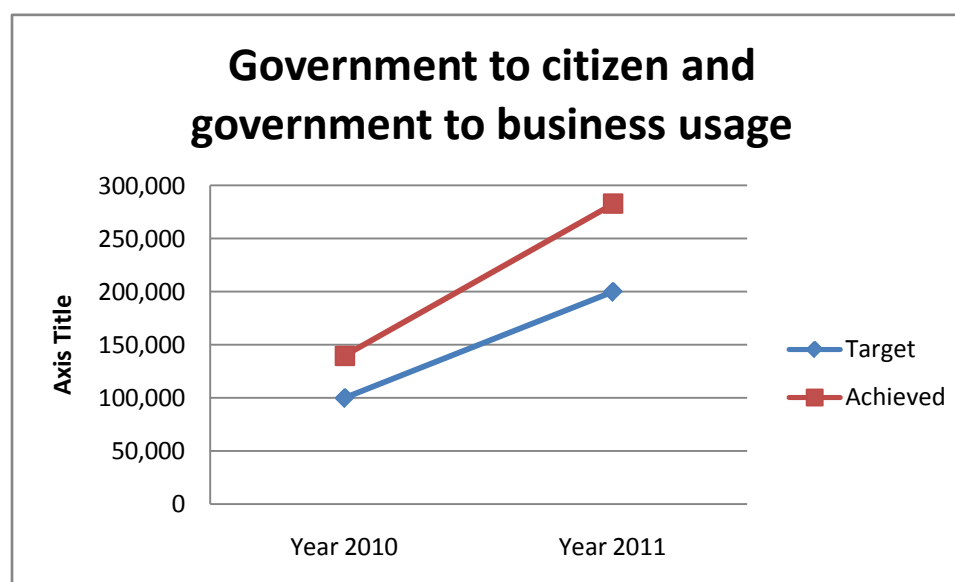


- December 2009, 119 Government agencies in Male' (including Viligili and Hulhule' islands) and 20 atoll offices was linked to the GNM
 - December 2010, 98 sites connected to GNM
 - June 2011, 138 sites connected to GNM
3. To enable electronic exchange of documents and communication among government organizations the following objectives have been achieved
- December 2009, a central e-government service platform was established
 - November 2009, Government e-letter Management System (GEMS) Soft launch to 15 organization (Presidents Office and All ministries)
 - April 2010, GEMS official launch (Nearly all government agencies in male is using GEMS)
 - June 2011, Agencies in 4 of the 20 atoll capital islands also currently use GEMS
 - December 2010, 99,000 mails were sent using GEMS
 - June 2011, 83,010 mails were sent using GEMS



4.To Establish a common single point (e-government portals) for provision of information on government services the following objectives have been achieved

- December 2009, citizen/business e-Government Portal soft launch. The portal provides concise and easy to find information, including downloadable forms for all key public services. It also includes the procedures on obtaining over 300 services are available on the Portal , - concise public service charter
- September 2010, citizen/business Portal official Launch.



1.1 Progress on Key Sector Outcomes

{For each sector outcome briefly describe the achievement made and the extent to which implementation was carried out as envisaged by the Strategies / Intervention List of the SAP. If there were any deviations what were they and the causes}

	Outcome	Progress	Issues
1.	All government agencies in Male and 4 Atoll Capital started using GEMS	GEMS Rollout in 4 Atoll capital completed 2 Atoll in progress	

2.	Established a common single point (e-government portals G2G,G2b and G2C) Procedures on obtaining over 500 services are available on the Portal , - concise public service charter, government form are downloadable	Online services are currently being introduced via the Portal	
3.			
4.			
5.			
6.			
7.			

1.2 Institutional Achievements in relation to the Sector Outcomes

{Briefly describe the role of key institutions in relation to the key sector outcomes and their achievements}

	Name of Institution(s)	Major Responsibilities towards outcomes	Achievement
1.			
2.			
3.			
4.			
5.			

2.0 Overall Assessment of Sector Performance related to key aspects

<p>Operational Progress (300 words) <i>{Explain the Extent to which implementation was carried out as envisaged by the Strategies / Intervention List of the SAP. If there were any deviations why was this and what where they.}</i></p>
<p>Financial Performance (200 words) <i>{To what extent was the budget allocation utilized and if budgetary shortfalls were encountered what were the likely causes what impact did it have in regard to pursuing the Strategies / Intervention List of the SAP}</i></p>
<p>Institutional Linkages (100 words) <i>{If any institutional linkages were expected to be developed during the implementation, to what extent were they achieved. If not what were the main causes and what was the affect on the implementation.}</i></p>

Sustainability (100 words) <i>{To what degree could the operational aspects; including institutional linkages if any can be carried forward and describe any essential criteria required to facilitate this}</i>

3.0 Key Issues encountered

Institutional (200 words) <i>{Discuss the Strategic position of the Lead Agency and how it affected the Implementation of Strategies/ Operational Performance}:</i>
Implementation (200 words) <i>{Matters relating to implementation finances, human resources, monitoring and oversight}</i>
Environmental : (100 words) <i>{Environmental 9including Operational aspects) aspects which were encountered and need to be addressed}</i>
Nil
Political (100 words) <i>{Political considerations encountered and to be addressed}</i>
Socio/ Cultural (100 words) <i>{Socio Cultural considerations encountered in respect of operation and implementation}</i>

<i>Gender (100 words)</i> <i>{Gender related issues encountered during operation and implementation}</i>
<i>Statistical and Data Collection (100 words)</i> <i>{All the data sources used. Other factors which surfaced in the operation and implementation}</i>

3.0 Lessons Learnt (300 words)

{Discuss the Lessons Learnt in the process of carrying out interventions relevant to realization of the Sector Outcomes as specified in the SAP. Focus on the involved agencies and other stakeholders (including beneficiaries) and their willingness and capability to continue the interventions. If not what additional measures would need to be taken to strengthen them}

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4.0 Partnerships (200 words)

{Describe any partnerships established with a donor, private sector or civil society organization to achieve an outcome(s)}

5.0 Follow-up Actions & Recommendations (400 words)

{Recommendations for strengthening, reorienting and/or revising the implementation mechanisms and strengthening the key agencies and other stakeholders for achieving Sector Outcomes in future periods}

Date :

Name of Officer :

Designation :