

**Ministry of Finance and Planning
Republic of Maldives**

**Maldives Emergency Support for Critical Services Project
P516182**

STAKEHOLDER ENGAGEMENT PLAN (SEP)

March 8, 2026

ESS 10: STAKEHOLDER ENGAGEMENT AND INFORMATION DISCLOSURE

MATERIAL MEASURES AND ACTION		TIMEFRAME	IMPLEMENTING ENTITY
10.1	<p>STAKEHOLDER ENGAGEMENT</p> <p>Stakeholder Engagement will be maintained during implementation of the Project, in a manner consistent with ESS 10. To this end, it will be ensured that the following measures are continuously implemented:</p> <ul style="list-style-type: none"> a) Provide stakeholders with information about the environmental and social risks and impacts of the Project in a timely, understandable, accessible and appropriate manner and format; b) Consult stakeholders in a culturally appropriate manner, which is free of manipulation, interference, coercion, discrimination and intimidation, including with regards to any environmental and social aspects of the Project; c) Document the stakeholder engagement activities, including: (i) description of consultations and participation mechanisms utilized, and records of meetings held; (ii) feedback received and responses to said feedback; and (iii) measures to engage stakeholders who, because of their circumstances, may be disadvantaged or vulnerable. 	<p>Follow the same timeframe as section 1.1 of ESCP and implement during the project's implementation phase and provide reporting as per C of ESCP.</p>	<p>Project Management Unit (PMU)</p>
10.2	<p>PROJECT GRIEVANCE MECHANISM</p> <p>The Project shall maintain and operate the existing grievance mechanisms of the STO and Maldives Competitiveness and Growth Project (P179286) to receive and facilitate resolution of concerns and grievances related to Project-financed fuel procurement, transportation, storage and distribution, including grievances related to environmental pollution (e.g. spills), community health and safety, worker conduct, and SEA/SH, in a manner consistent with ESS10.</p> <p>The grievance mechanism shall be equipped to receive, register, and facilitate the resolution of SEA/SH complaints, including through the referral of survivors to relevant gender-based violence service providers, all in a safe, confidential, and survivor-centered manner.</p>	<p>Follow the same timeframe as section 1.1 of ESCP and implement during the project's implementation phase and provide reporting as per C of ESCP.</p>	<p>PMU</p>